



## IMPROVING ORAL AND SPOKEN SKILLS OF ENGINEERING PERSONNEL AT TECHNICAL UNIVERSITIES BY IMPLEMENTING PRODUCTIVE AND RECEPTIVE METHODS IN TEACHING ENGLISH LANGUAGE

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**Tayanch soʻzlar:** ogʻzaki kommunikatsiya, muhandislik taʼlimi, ingliz tili oʻqitish, retseptiv koʻnikmalar, produktiv koʻnikmalar, texnik universitetlar, gapirish malakasi, tinglashni tushunish.

**Ключевые слова:** инженерное образование, преподавание английского языка, рецептивные навыки, продуктивные навыки, технические университеты, владение говорением, понимание на слух.

**Key words:** oral communication, engineering education, English language teaching, receptive skills, productive skills, technical universities, speaking proficiency, listening comprehension.

### **РЕЗЮМЕ:**

Ingliz tilida samarali kommunikatsiya, ayniqsa ogʻzaki va nutq kommunikatsiyasi, muhandislik xodimlari uchun juda muhim koʻnikmadir, chunki bu ularga global tadqiqot hamkorliklarida, xalqaro professional tarmoqlarda va madaniyatlararo jamoalarda samarali ishlash imkonini beradi. Ingliz tilining muhandislik sohasidagi oʻsib borayotgan ahamiyatiga qaramay, koʻplab texnik universitetlar anʼanaviy ravishda yozma kommunikatsiyaga eʼtibor qaratishgan, bu esa ogʻzaki kommunikatsiyaning yetarlicha rivojlanmasligiga olib kelgan. Ushbu maqolada texnik universitetlarda ingliz tili oʻqitish dasturida produktiv (gapirish) va retseptiv (tinglash) metodlarning integratsiyasi qanday qilib muhandislik talabalari orasida ogʻzaki va nutq koʻnikmalarini yaxshilashga yordam berishi mumkinligi koʻrib chiqiladi. Maqolada gapirish va tinglash koʻnikmalarini rivojlantirishga yordam beruvchi eng yaxshi amaliyotlar, qiyinchiliklar va pedagogik yondashuvlar tahlil qilinadi, bu esa muhandislar uchun turli professional muhitlarda texnik kontseptsiyalarni samarali yetkazish imkonini beradi. Tadqiqotda shuningdek, ushbu yondashuvlarni muvaffaqiyatli amalga oshirgan turli texnik universitetlarning misollari keltirilgan.

### **РЕЗЮМЕ:**

Эффективная коммуникация на английском языке, особенно устная и разговорная, является критически важным навыком для инженерных специалистов, поскольку она позволяет им участвовать в международных научных коллаборациях, профессиональных сетях и межкультурных командных проектах. Несмотря на растущую важность английского языка в инженерной сфере, многие технические университеты традиционно акцентировали внимание на письменной коммуникации, оставляя устную коммуникацию в недостаточном внимании. Эта статья исследует, как интеграция продуктивных (говорение) и рецептивных (слушание)

методов в учебной программе преподавания английского языка в технических университетах может улучшить устные и разговорные навыки студентов инженерных специальностей. В статье рассматриваются лучшие практики, вызовы и педагогические подходы, способствующие развитию навыков говорения и слушания, что позволяет инженерам эффективно передавать технические концепции в различных профессиональных контекстах. Исследование также анализирует примеры из практики различных технических университетов, успешно внедривших эти подходы.

#### SUMMARY:

Effective communication in English, particularly oral and spoken communication, is a critical skill for engineering personnel, as it enables them to engage in global research collaborations, international professional networks, and cross-cultural team environments. Despite the growing importance of English in the engineering field, many technical universities have traditionally focused on written communication, leaving oral communication underemphasized. This article explores how the integration of productive (speaking) and receptive (listening) methods in the English language teaching curriculum at technical universities can enhance the oral and spoken skills of engineering students. The paper reviews best practices, challenges, and pedagogical approaches that foster proficiency in speaking and listening, ensuring that engineering personnel can effectively communicate technical concepts in diverse professional settings. This study also examines case examples from various technical universities that have implemented these approaches successfully.

**1. Introduction.** In an increasingly globalized world, English has become the lingua franca in academic research, professional communication, and industry practices, particularly in technical fields like engineering. Engineers must possess not only technical expertise but also the ability to effectively communicate their ideas, designs, and solutions to diverse audiences, including stakeholders, clients, and colleagues from various linguistic and cultural backgrounds. While traditional engineering education has primarily emphasized technical and theoretical knowledge, there is growing recognition that developing oral communication skills, specifically in English, is just as essential for career success.

At technical universities, the focus has often been on developing writing skills (e.g., research papers, reports), with less emphasis placed on spoken English. However, engineers must be able to clearly articulate technical concepts, participate in discussions, present proposals, and negotiate within multinational teams. To address this gap, this article examines the use of productive (active) and receptive (passive) methods in the English language curriculum to improve the oral and spoken skills of engineering students.

#### **2. The Role of Oral Communication in Engineering Education.**

Effective oral communication is crucial for engineers in several contexts, including:

- **Technical Presentations:** Engineers must often present complex ideas to clients, supervisors, or colleagues, including non-experts. Clear



verbal communication ensures that technical concepts are accessible and understood by diverse audiences.

- **Team Collaboration:** Engineers frequently collaborate with multidisciplinary teams where communication is essential to align on goals, objectives, and project tasks. In multicultural teams, the ability to communicate across language barriers is particularly important.
- **International Engagement:** Many engineering professionals work in multinational companies or on international projects. Oral communication skills in English are vital for participating in conferences, workshops, and negotiations.

Despite the importance of oral skills, engineering programs often prioritize written communication and technical proficiency over speaking and listening. As a result, engineers may have the knowledge but lack the communicative competence needed for global and cross-disciplinary collaboration.

### **3. Productive and Receptive Methods: Definitions and Approaches.**

The development of oral communication skills can be effectively achieved by combining productive methods (speaking and producing language) and receptive methods (listening and understanding language). These two approaches complement each other, as engineers need to both understand and use English proficiently in a variety of professional contexts.

#### **3.1 Productive Methods (Speaking and Speaking Production).**

Productive skills in language learning focus on active language production—speaking and writing. For engineers, developing these skills requires practice in expressing ideas clearly, succinctly, and with technical accuracy. Some productive methods to enhance speaking skills include:

- **Technical Presentations:** Encouraging students to prepare and deliver technical presentations is an effective way to develop their speaking abilities. Presenting complex concepts to peers, faculty, or external audiences allows students to practice explaining technical content clearly while honing their language proficiency. Students can also receive constructive feedback to improve clarity and effectiveness.
- **Role-Playing and Simulations:** Simulations of real-world engineering situations (e.g., client meetings, team discussions, or project proposal presentations) allow students to practice communication skills in contexts they will likely encounter in their professional careers. Role-playing fosters the ability to speak persuasively, negotiate, and explain complex ideas in an accessible manner.

- **Debates and Discussions:** Structured debates and group discussions are excellent for developing students' oral argumentation skills. In engineering contexts, these activities may involve debating technical problems, ethical considerations, or the application of engineering solutions. These exercises challenge students to think critically and speak spontaneously.
- **Collaborative Projects:** Group work on projects, where students must communicate ideas, share responsibilities, and solve problems together, promotes teamwork and speaking fluently. Presenting the outcome of a collaborative project is also an important practice for engineers to refine their speaking skills in a technical context.

### 3.2 Receptive Methods (Listening and Comprehension).

Receptive methods focus on the ability to understand spoken language, a skill equally important for engineers who must be able to listen attentively to peers, professors, and professionals. Some strategies for improving receptive skills include:

- **Listening to Technical Content:** Incorporating listening exercises involving technical lectures, podcasts, interviews, or webinars helps students develop the ability to understand spoken language in an engineering context. Exposure to different accents and vocabulary improves their listening comprehension and prepares them for real-world scenarios where communication may not be in their native language.
- **Interactive Listening Exercises:** Listening exercises followed by comprehension questions or group discussions can help students practice extracting key information from spoken content. These exercises could include listening to case studies, engineering news, or technical reports presented in English.
- **Peer Feedback and Group Discussions:** Listening to peer presentations or participating in group discussions where students must listen critically and provide feedback is an effective way to hone listening skills. This also encourages active listening, where students focus on understanding, interpreting, and responding to the spoken message.
- **Online Resources and Multimedia:** Exposure to online engineering courses, TED talks, industry webinars, and instructional videos in English can expose students to different speaking styles and technical vocabularies. These resources not only enhance listening comprehension but also allow students to practice understanding content in diverse accents and speech patterns.



By integrating receptive and productive methods into their English language learning, engineering students can develop a more balanced proficiency in both understanding and producing language, which is essential for their academic and professional success.

#### **4. Best Practices for Implementing Oral Communication in Engineering Education.**

To effectively develop the oral and spoken skills of engineering students, technical universities must implement best practices that integrate both productive and receptive methods in their teaching curricula. Some of the recommended strategies include:

##### **4.1 Curriculum and Syllabus Integration.**

Integrating oral communication activities into core engineering courses rather than relegating them to separate language courses ensures that students can practice speaking and listening in the context of their technical field. For example, technical writing courses can be supplemented with oral presentations, and project-based courses can include group discussions and oral defense of project proposals.

##### **4.2 Active Learning Approaches.**

Active learning strategies, such as project-based learning (PBL), flipped classrooms, and peer teaching, can enhance oral communication skills. In PBL, students work on real-world engineering problems that require them to collaborate, discuss, and present findings, all in English. Flipped classrooms can include listening exercises for homework, followed by in-class discussions and debates that allow students to engage actively with the material.

##### **4.3 Use of Technology and Multimedia Tools.**

Technology plays a key role in enhancing oral communication skills. Online platforms such as Zoom or Teams can be used for virtual team collaborations, where students engage in group discussions and present projects remotely. Additionally, language learning apps, speech recognition software, and audio resources like podcasts or recorded lectures provide opportunities for both receptive and productive practice.

##### **4.4 Regular Assessment and Feedback.**

Continuous assessment of oral communication skills through activities such as presentations, role-plays, peer reviews, and written reflections allows students to receive regular feedback on their progress. Assessment tools such as rubrics can be used to evaluate fluency, coherence, technical vocabulary usage, and engagement.

#### **5. Challenges and Solutions.**

Despite the importance of oral communication, several challenges exist in developing these skills:

- **Varying Proficiency Levels:** Engineering students come from diverse linguistic backgrounds, with varying levels of English proficiency. To address this, universities can offer language support services, such as remedial language courses or tutoring, to help students improve their speaking and listening skills.
- **Cultural and Language Barriers:** Students from different countries may face challenges in understanding different accents or cultural references. Incorporating intercultural communication workshops and encouraging peer exchanges can help bridge these gaps.
- **Lack of Speaking Opportunities:** In many cases, students have few opportunities to speak English outside the classroom. Encouraging extracurricular activities, such as student clubs, international conferences, or online forums, can provide additional opportunities for practicing spoken English.

## 6. Conclusion.

Developing strong oral and spoken communication skills is essential for engineering students to succeed in the globalized, multicultural workplace. By incorporating both productive (speaking) and receptive (listening) methods in the teaching of English language at technical universities, educators can ensure that students are better prepared to communicate complex ideas effectively, collaborate with international teams, and engage in professional activities. This comprehensive approach will enable engineers to excel not only in their technical expertise but also in their ability to articulate their ideas clearly and confidently in English.

### Literature:

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